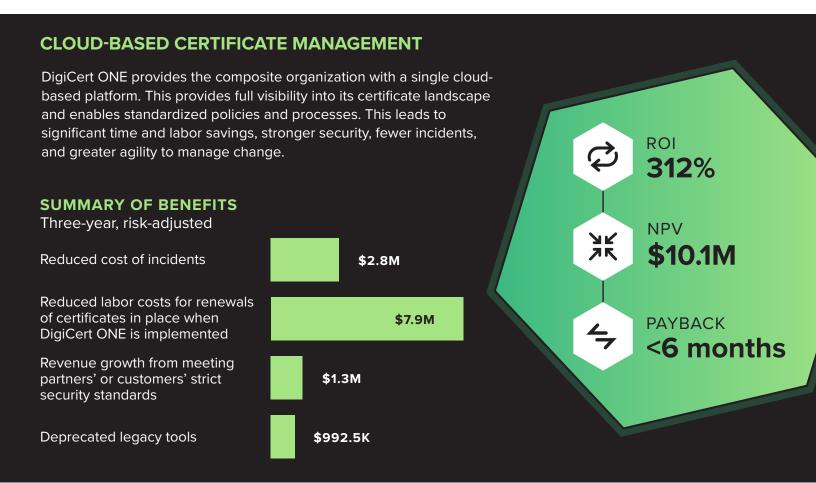
The Total Economic Impact™ Of DigiCert ONE

After interviews with representatives from five organizations, Forrester aggregated the data and concluded that DigiCert ONE has the following three-year financial impact on a composite organization.



INCREASE EFFICIENCY AND REDUCE OUTAGES



97% reduction in labor to provision new certificates with manual processes



98% reduction in labor to renew existing certificates*



1 certificate-related outage per year, down from an average of 26

*Compared with the average time to renew a certificate using manual processes (20%) and legacy tools (80%)

VOICE OF THE CUSTOMER

"Prior to DigiCert, customer confidence in our certificate management was questionable, we frequently had to get vendor assistance, and we had renewal risks. Now things are going so well that we don't even know who our DigiCert support person is."

CHIEF RELIABILITY OFFICER, CLOUD SECURITY



Commissioned by:



This document is an abridged version of a case study commissioned by DigiCert titled: The Total Economic Impact Of DigiCert ONE, July 2025.

