

Locations of Customer Data (including personal information)

Storage Locations

When you purchase a product from DigiCert, Inc. or one of its subsidiaries (collectively referred to as "DigiCert"), the personal information that you share with us may be stored in any of the available locations listed in the table below, depending on the product you purchase and your preferences.

Platform	Product	**Available Storage Locations
Cort Control	CertCentral (TLS/SSL Certificates, Code Signing Certificates, Discovery & Automation)	United States
Cert Central	Automation)	United States
Cert Central – EU	CertCentral (TLS/SSL Certificates & eIDAS Certificates – eSigning*)	Netherlands Switzerland
DC One	Trust Lifecycle Manager (Certificate Lifecycle Management)	United States Netherlands Switzerland Japan Australia
DC One	Document Trust Manager (Secure document authentication)	United States Netherlands Switzerland Australia
DC One	Document Trust Manager for eIDAS/ZertES Certificates, including QuoVadis signing solutions*	Netherlands Switzerland Australia
DC One	Software Trust Manager (Code signing and validation)	United States Netherlands Switzerland Japan Australia
DC One	IoT Trust Manager (IoT device identity management)	United States Netherlands Japan Australia
DC One	Embedded Trust Manager (Security management for embedded and connected devices)	United States Australia
Gatekeeper	Gatekeeper (Access control and authentication, primarily for Australian government agencies)	Australia



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UltraDNS	UltraDNS (Enterprise DNS services)	United States
UltraDNS	UltraDNS ² (Enhanced Enterprise DNS services)	United States
UltraDDoS Protect	UltraAPI (API security and bot defense)	United States
UltraDDoS Protect	UltraDDoS Protect (Cloud DDoS mitigation)	United States
UltraDDoS Protect	UltraWAF (Web application firewall)	United States
UltraDDR	UltraDDR (DNS-layer threat detection)	United States
UltraRecursive	UltraDNS Firewall (Network perimeter defense)	United States
UltraRecursive	UltraRecursive (Recursive DNS server protection)	United States
UltraThreatFeeds	UltraThreatFeeds (Real-time threat intelligence feeds)	United States
UltraWPM	UltraWPM (Web performance monitoring)	United States
DNSME	DNS Made Easy (Managed DNS hosting)	United States
DNSME	Constellix (Advanced DNS management)	United States
DNSME	PerfOps (Performance optimization analytics)	Germany
DNSME	Sonar (Web performance analytics)	United States
RWS	Reselling products from DigiCert, Sectigo, and others	United States

^{*}For qualified certificates regulated by EU regulations (eIDAS) or Swiss regulations (ZertES) your personal information may be shared outside the EEA/Switzerland for limited purposes, including order support, audit, compliance regulations, and escalations. Your phone number may also be sent to an international SMS-provider to send One-Time Passwords (OTPs) as part of the signature process, if requested.

^{**}For questions about available storage locations or for assistance configuring your account in available locations, please consult our Support team at support@digicert.com.



Processing Locations

Certain DigiCert personnel may process your information to carry out your transaction and manage your account from the following countries: United States, United Kingdom, Germany, Netherlands, Spain, Switzerland, Australia, India, Ireland, Japan, South Africa, Bermuda, Canada, Singapore, and – for customers in these regions – China and Hong Kong.

Due to the global nature of certain security and DNS solutions, additional processing locations are shown below, indicated by checkmarks under each applicable product.

Processing locations	DigiCert DNS	UltraDNS	UltraDNS ²	Ultra WPM	UltraDNS Firewall / UltraRecursive	UltraDDoS Protect / UltraWAF	UltraDDR	Ultra ThreatFeeds	PerfOps	Sonar	Constellix	DNS Made Easy
Argentina				\boxtimes					\boxtimes			
Australia	\boxtimes	\boxtimes	\boxtimes	\boxtimes		\boxtimes			\boxtimes	\boxtimes	\boxtimes	\boxtimes
Austria									\boxtimes	\boxtimes		
Bahrain									\boxtimes			
Bangladesh									\boxtimes			
Belgium				\boxtimes					\boxtimes			
Brazil	\boxtimes	\boxtimes	\boxtimes	\boxtimes		\boxtimes			\boxtimes	\boxtimes	\boxtimes	
Bulgaria									\boxtimes			
Cambodia									\boxtimes			
Canada	\boxtimes	\boxtimes		\boxtimes		\boxtimes			\boxtimes	\boxtimes	\boxtimes	
Chile			\boxtimes						\boxtimes	\boxtimes		
China		\boxtimes	\boxtimes	\boxtimes					\boxtimes			
Colombia	\boxtimes	\boxtimes		\boxtimes					\boxtimes	\boxtimes	\boxtimes	
Costa Rica									\boxtimes			
Cyprus									\boxtimes			
Czech Republic												
Denmark									\boxtimes	\boxtimes		
Ecuador									\boxtimes			
Egypt									\boxtimes			
Estonia									\boxtimes			
Finland									\boxtimes			
France	\boxtimes	\boxtimes	\boxtimes	\boxtimes		\boxtimes			\boxtimes	\boxtimes	\boxtimes	
Germany	\boxtimes	\boxtimes	\boxtimes	\boxtimes		\boxtimes			\boxtimes	\boxtimes	\boxtimes	



Processing locations	DigiCert DNS	UltraDNS	UltraDNS ²	Ultra WPM	UltraDNS Firewall / UltraRecursive	UltraDDoS Protect / UltraWAF	UltraDDR	Ultra ThreatFeeds	PerfOps	Sonar	Constellix	DNS Made Easy
Saudi Arabia									\boxtimes			
Serbia									\boxtimes			
Singapore	\boxtimes	\boxtimes	\boxtimes	\boxtimes		\boxtimes			\boxtimes	\boxtimes	\boxtimes	\boxtimes
Slovakia									\boxtimes			
South Africa	\boxtimes	\boxtimes	\boxtimes	\boxtimes					\boxtimes	\boxtimes	\boxtimes	\boxtimes
South Korea				\boxtimes					\boxtimes	\boxtimes	\boxtimes	
Spain	\boxtimes	\boxtimes		\boxtimes					\boxtimes	\boxtimes		
Sweden	\boxtimes	\boxtimes		\boxtimes		\boxtimes			\boxtimes	\boxtimes	\boxtimes	\boxtimes
Switzerland				\boxtimes					\boxtimes			
Taiwan	\boxtimes	\boxtimes		\boxtimes					\boxtimes			
Thailand									\boxtimes			
Tunisia									\boxtimes			
Turkey				\boxtimes					\boxtimes			
United Arab Emirates				\boxtimes								
United Kingdom				\boxtimes								
United States												
Arizona									\boxtimes			
California	\boxtimes	\boxtimes	\boxtimes	\boxtimes		\boxtimes			\boxtimes	\boxtimes	\boxtimes	
Colorado				\boxtimes					\boxtimes		\boxtimes	\boxtimes
Connecticut				\boxtimes								
Florida	\boxtimes	\boxtimes	\boxtimes	\boxtimes					\boxtimes	\boxtimes	\boxtimes	\boxtimes
Georgia				\boxtimes					\boxtimes	\boxtimes	\boxtimes	\boxtimes
Illinois	\boxtimes	\boxtimes	\boxtimes	\boxtimes					\boxtimes	\boxtimes	\boxtimes	\boxtimes
lowa				\boxtimes					\boxtimes			
Louisiana				\boxtimes								
Massachusetts				\boxtimes								
Michigan				\boxtimes								
Missouri									\boxtimes			
New Jersey				\boxtimes					\boxtimes	\boxtimes	\boxtimes	\boxtimes
New York	\boxtimes	\boxtimes	\boxtimes	\boxtimes		\boxtimes			\boxtimes	\boxtimes		\boxtimes



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North Carolina			\boxtimes	\boxtimes					\boxtimes			
Ohio				\boxtimes								
Oregon	\boxtimes	\boxtimes		\boxtimes	\boxtimes				\boxtimes			
Pennsylvania				\boxtimes					\boxtimes			
South Carolina				\boxtimes					\boxtimes			
Texas	\boxtimes	\boxtimes	\boxtimes	\boxtimes		\boxtimes			\boxtimes	\boxtimes	\boxtimes	\boxtimes
Utah				\boxtimes					\boxtimes			
Virginia	\boxtimes	\boxtimes	\boxtimes	\boxtimes	\boxtimes	\boxtimes			\boxtimes		\boxtimes	\boxtimes
Washington DC												
Washington	\boxtimes	\boxtimes		\boxtimes					\boxtimes	\boxtimes	\boxtimes	
Ukraine									\boxtimes			
Vietnam									\boxtimes			