

Storage Locations of Customer Data (including personal information)

When you purchase a product from DigiCert, Inc. or one of its subsidiaries (collectively referred to as “DigiCert”), the personal information that you share with us may be stored in any of the available locations listed in the table below, depending on the product you purchase and your preferences.

Additionally, certain DigiCert personnel may access your information to carry out your transaction and manage your account. Such personnel are located in the following countries: United States, United Kingdom, Germany, Netherlands, Spain, Switzerland, Australia, India, Ireland, Japan, South Africa, Bermuda, Canada, Singapore, China, and Hong Kong.

Platform	Product	**Available Storage Locations
Cert Central	CertCentral (TLS/SSL Certificates, Code Signing Certificates) Product feature includes Discovery & Automation	United States
Cert Central – EU	CertCentral TLS/SSL Certificates & eIDAS Certificates (eSigning)*	Netherlands, Switzerland
DC One	Trust Lifecycle Manager	United States
		Netherlands
		Switzerland
		Japan
DC One	Document Trust Manager	United States
		Netherlands
		Switzerland
DC One	Document Trust Manager for eIDAS/ZertES Certificates, including QuoVadis signing solutions*	Netherlands
		Switzerland
DC One	Software Trust Manager	United States
		Netherlands
		Switzerland
		Japan
DC One	IoT Trust Manager	United States
		Netherlands
		Japan
DC One	Embedded Trust Manager (formerly Mocana)	United States
Gatekeeper	Gatekeeper	Australia
DNSME	DNS Made Easy	United States
DNSME	Constellix	United States
DNSME	PerfOps	Germany
RWS	Reselling products from DigiCert, Sectigo, and others	United States

*For qualified certificates regulated by EU regulations (eIDAS) or Swiss regulations (ZertES) your personal information may be shared outside the EEA/Switzerland for limited purposes, including audit, compliance regulations, and escalations. Your phone number may also be sent to an international SMS-provider to send OTP’s (One-Time Passwords) as part of the signature process if requested.

**For questions about available storage locations or for assistance configuring your account in available locations, please consult our Support team at support@digiCert.com.