digicert®

DigiCert Group FY25 Security and Sustainability Report

Intelligent trust for the real world

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A message from our CEO

I am proud to share our ongoing journey in corporate citizenship with you. As a digital security company, we recognize the crucial role we play in safeguarding our planet, promoting social progress, and maintaining the highest standards of governance.

In this report, we highlight our continued efforts to empower our people, reduce our environmental impact, and strengthen our governance practices, with a particular focus on the importance of digital security. Protecting sensitive information and ensuring data integrity are essential to our mission, reflecting our dedication to creating a secure and sustainable worldwide digital ecosystem.

We are inspired by the opportunities ahead as we further integrate sustainability and security into every facet of our operations. We aspire to set ambitious targets, adopt best practices, and continuously raise the bar for ourselves and our industry peers. Our dedication to ongoing improvement will help us make a meaningful difference in tackling global challenges.

As we look to the future, our role as a trusted partner in digital security is more vital than ever. We take great pride in being an integral part of our clients' and partners' security plans—providing them the trust, support, and innovative solutions they need to achieve their goals. Together, we are building a resilient, secure, and sustainable future, fostering growth and success across all the industries we serve.

Sincerely,
Dr. Amit Sinha

About DigiCert

At our core, DigiCert, Inc. (together with our global subsidiaries, "DigiCert") was created to supply digital security solutions and minimize frustrations. We have kept our focus on how our work can help real people solve real problems.

Digital trust has never been more important than it is today. Ever-expanding connectivity and digital transformation are introducing new possibilities to improve living, address economic growth, and build a better future. At the same time, there are expanding attack vectors, and companies need digital trust to be confident their digital footprint is secure. DigiCert is investing heavily in solutions for the digital age across websites, email, automation, devices, documents, and more.

DigiCert is a global leader in intelligent trust. We protect the digital world by ensuring the security, privacy, and authenticity of every interaction. Our AI-powered DigiCert® ONE unifies PKI, DNS, and certificate lifecycle management to secure infrastructure, software, devices, messages, and AI content and agents.

DigiCert is headquartered in Lehi, Utah, USA and has nearly 20 offices throughout the world to serve our customers with regional and local solutions and to support compliance with local regulations and customs.

Key Business Highlights for FY2025

In FY2025, DigiCert delivered significant business milestones and product innovation, reinforcing its leadership in digital trust. The company closed a record-breaking fourth quarter at 104% of target NNACV, the largest in its history, and exceeded expectations for the second half of the year, closing at 102% of total ACV plan.

As part of its growth strategy, DigiCert completed its [acquisition of Vercara](#), expanding its digital trust capabilities to include UltraDNS and strengthening its ability to provide comprehensive security solutions to enterprises worldwide.

DigiCert strengthened its executive team with key appointments, including Chief Trust Officer Lakshmi Hanspal and Chief Marketing Officer Atri Chatterjee. The company also welcomed Dr. Taher Elgamal, the widely recognized "father of SSL," as a strategic advisor.

Further reinforcing its leadership in advancing digital trust and quantum readiness, DigiCert hosted the inaugural [World Quantum Readiness Day](#), a global initiative aimed at raising awareness and accelerating action toward post-quantum preparedness. The event attracted nearly 4,000 registrants and featured industry luminaries, including Dr. Peter Shor, Dr. Taher Elgamal, Dr. Bob Sutor, and experts from Google, Accenture, Deloitte, IBM, Cisco, and NIST.

Products and Innovation

DigiCert advanced its technology leadership in FY2025 through continued innovation and investment in future-ready solutions, such as [DigiCert ONE](#), the first unified platform to integrate PKI and DNS management at enterprise scale. The company filed 35 new patent applications during the year, including six for AI/ML-specific technologies, eight focused on [post-quantum cryptography](#), and one advancing content authentication.

DigiCert introduced [DigiCert® Device Trust Manager](#), a comprehensive, lifecycle-based IoT security solution that enables device manufacturers to secure connected devices at scale—from production through decommissioning. As the number of connected devices is projected to reach 56 billion*, Device Trust Manager addresses the growing complexity of compliance, data integrity, and operational risk by delivering end-to-end visibility, automated provisioning, and real-time monitoring.

Additionally, DigiCert began offering [Common Mark Certificates (CMCs)](#) to address the increasing need for verifiable indicators of online trust. These globally recognized digital trust marks help organizations demonstrate compliance, build consumer confidence, and protect brand integrity. **DigiCert is currently the only provider in the market to offer both Common Mark Certificates and Verified Mark Certificates, underscoring its leadership in shaping the future of digital trust.**

Social

We believe success is measured not only by financial performance but also by our positive impact on the world. We are committed to upholding high standards of social responsibility as a global corporate citizen. We emphasize trusted digital interactions, promote diversity, respect human rights, foster employee well-being, and engage in our communities.

Digital Trust

At DigiCert, sustainability isn't just an environmental issue. Our services underpin fundamental technical and security infrastructure around the globe. Just as a natural disaster such as a flood can disrupt a physical business, data breaches adversely affect customers, crucial physical infrastructure, and security.

Compliance

Compliance is central to the business of cybersecurity and the role of being a Certificate Authority (CA).

Some of our notable certifications include:

- eIDAS

- SSAE-18 SOC 2 Type II and III

- WebTrust™ for Certification Authorities

- WebTrust™ for Baseline Requirements

- WebTrust™ for Extended Validation

- WebTrust™ for Code Signing

We undergo over 30 audits annually to maintain top-level technical compliance. DigiCert also adheres to policies and procedures set forth by the following organizations: ASC X9, IETF, NIST, and NCCoE. In addition to frameworks affecting all global businesses, as a CA, DigiCert maintains compliance with industry standards created by the Certificate Authority/ Browser (CA/B) Forum.

We utilize these essential building blocks as the cornerstone for fostering and nurturing digital trust:

- We actively participate and often lead industry bodies in defining global standards for digital trust.

- We ensure rigorous global operations and comply with regulations wherever we do business.

- We provide the platform and tools for organizations to manage digital trust across infrastructure and systems at any scale.

- We enable organizations to extend trust across diverse ecosystems, including connected devices, supply chains, partner ecosystems, APIs, and other technical use cases.

Privacy

Achieving high levels of data privacy, cybersecurity, and digital resilience are a core part of our mission at DigiCert. We have controls in place to comply with privacy and cybersecurity requirements and industry best practices. You may view a full description of our privacy practices at our DigiCert Privacy Center and a summary of our cybersecurity practices at DigiCert's Technical and Organizational Measures.

Our Cybersecurity Commitment

DigiCert focuses on a preventative strategy to maintain trust and ensure the integrity of our infrastructure. We operate using a DevSecOps model and secure our products and platforms using best-in-class security solutions combined with our own internal high-quality security engineering. Our policies include:

- Requiring multi-factor authentication for logical and physical access to our systems and facilities.

- Conducting annual pen-testing, disaster recovery, and system fail-over exercises.

- Restricting key operational access to trusted roles within the organization.

- Enforcing secure key management and storing keys in encrypted formats.

- Implementing safeguards to protect against DDoS, web application, and other resource attacks.

- Requiring Web Application Firewalls (WAF) in front of production systems.

- Separating duties with role-based administration and access.

- Providing dedicated monitoring and intrusion detection using DigiCert and third-party global services.

- Completing annual enterprise risk assessments.

- Educating employees on current best practices relating to data privacy and security.

- Executing weekly internal and external vulnerability scans.

- Continuously monitoring threats via third-party cybersecurity services.

DigiCert is committed to good cybersecurity hygiene, and we regularly review our security policies and procedures to ensure they align with modern security practices.

Data Geodiversity

DigiCert maintains space in regional data centers located in North America, Europe, Australia, and Asia, with more locations considered to address customer demands. This geographical distribution maintains load balancing of all essential web services globally. Our infrastructure is built with multiple layers of redundancy and fault tolerance for vital services such as power delivery, cooling, and network connectivity. This level of redundancy continues down to the individual compute nodes and network hardware. DigiCert is committed to green initiatives for sustainability, and we partner with vendors and datacenter service providers who share that focus.

Employees

DigiCert understands one of our greatest assets is our employees. We hire a diverse, worldwide workforce with an array of talents and strengths that enrich our company. We employ high-caliber talent and seek to recruit and retain our employees through a positive work environment and competitive compensation.

Highlights in FY2025

- Certified as a Great Place to Work® for the first time in India, Ireland, and the UK and recertified in Australia

- Named one of the 100 Companies Championing Women in Utah.

- Worked with sales leads in each region to drive culture and change during sales transformation efforts.

- Implemented a pan-Europe engagement committee to bring our smaller locations together and create a stronger sense of community and engagement.

Employee Engagement, Diversity, & Inclusion

As a worldwide company, we understand that our workforce has a rich and wide cultural array and that the diversity numbers reported below do not fully represent our people, as gathering diversity metrics in some areas is prohibited.

Modern Slavery Act Statement

We have a public Modern Slavery Act Transparency Statement, which outlines our commitment to ethically employing all who work for DigiCert.

Our Supporting Policies

- Hybrid work model. Our hybrid work model offers the flexibility to balance focused, independent work from home with the connection and collaboration of in-person time with colleagues. It supports work-life balance while still fostering team cohesion, innovation, and a strong sense of belonging.

- Employee Resource Groups (ERGs). DigiCert is proud of our ERGs, including employee-led groups focusing on Women in Technology, Family Care, Diverse Abilities, LGBTQIA+, and Mental Health Awareness. These groups support segments within our workforce, allowing employees to connect across departments and countries with others who share their life experiences. In FY25 the Women in Tech ERG (U.S.) sponsored "Space for Everyone: Increasing Asian Women's Voices and Presence in Technology" public webinar.

- Mentorship. We have built a flexible Mentorship program, which includes guidance for mentor and mentee on the best way to leverage these interactions. This program flexes to meet the needs of the business and our people to ensure our high performers have access to support for their career. In addition, all employees rated at our highest level of performance have active Individual Development Plans in place to support their skills and experience building for upward mobility options.

- Community Events. DigiCert participates in local career and college fairs for specific communities. We encourage young people to consider a profession in the technology industry and host activities such as "bring your child to work day." We continue to partner with Thanksgiving Point in Lehi, Utah, on their STEM program to encourage more young people to enter these exciting fields. DigiCert office locations also organize philanthropic efforts to support their communities. In South Africa, Latvia, the UK, Ireland, and other locations, employees have collected funds, made donations, and volunteered time to support those in need in their communities.

Our Supporting Values

We have a safe and inclusive work environment. Our values show how we C.A.R.E. (Customer Obsession, Amazing Innovation, Exceptional Collaboration, and Relentless Execution).

- Customer Obsession means we show up for our customers every time. We put our customers' experience at the center of what we do, and we tackle problems with a customer-first mindset.

- Amazing Innovation is defined as tackling current and future digital trust challenges. We are change agents who apply diverse, bold thinking to create better customer solutions.

- When we say we have Relentless Execution, we do what we say to achieve exceptional results. We show up, prioritize what's important, and take ownership of delivery.

- As we strive for Exceptional Collaboration, we are one team in all we do, no matter where we come from or where we sit. With good intent, we come together to listen, provide feedback, and communicate transparently.

We value the experiences of employees and use 90-day pulse surveys to evaluate the experience of our employees in core areas. This allows us to gauge employee perceptions on engagement, satisfaction, and the overall culture of the company. These metrics are used to influence changes to create a positive experience for employees. Action plans are implemented with executives, offices and regions, and employees to improve ratings in specific areas.

In FY25, we also invested in building our company community through launching a new Intranet – DigiVibes. This tool allows us to share more broadly our company news and our employee stories focused on our values to our community impact.

Our People by the Numbers

Metric	2021	2022	FY24	FY25
Number of employees *(including part time)*	1,515	1,569	1,565	1,911
Full time employees	1,405	1,547	1,520	1,886
Minority representation (US)*	27%	27%	28%	22%
Female representation	32%	33%	35%	33%

Many countries across the world prohibit the collection of data on race. Because of this, we are only able to measure our diversity metrics based on our employees within the United States.

Governance

Governance Structure and Composition

DigiCert, Inc. is registered as a C Corporation in the state of Utah, in the United States. DigiCert is governed at the highest level through a Board of Directors. The parent company of DigiCert has a board comprised of six directors, including our CEO, Dr. Amit Sinha. Our board's ethnic diversity includes three Caucasian members, two Asian members, and one Middle Eastern member. There are currently no women on our board.

Current DigiCert company executives are Jugnu Bhatia, Deepika Chauhan, Atri Chatterjee, Jamie Elvidge, Lakshmi Hanspal, Brenda Moss, Aaron Olsen, Dave Packer, and Jason Sabin.

Executives meet weekly to discuss progress within the company and manage company operations. They also oversee DigiCert's goals in sustainable development and strategies. Our board and executive team oversee efforts across the company to positively impact our people, our customers, and the environment. Within DigiCert, we assess our progress on environmental, social, and governance matters annually through an in-depth monitoring process overseen by a third party.

Business Ethics, Corruption, & Bribery

DigiCert complies with all applicable regulations within the countries and states where we do business.

International Operations

We ensure we are registered within the states and countries where we have employees and offices.

In our Fiscal Year 2024 and into Fiscal Year 2025, DigiCert closed seven of our international entities to eliminate duplicate companies open in the same jurisdictions. This consolidation allows our corporate maintenance team to more easily maintain our domestic and international entity registrations.

As approximately 49% of our FY25 Annual Recurring Revenue was from customers outside of the United States, we take seriously our trade and export control compliance obligations.

Resellers

We recognize there are some risks associated with our partnerships with resellers. In FY25, approximately 21% of our Annual Recurring Revenue was through resellers of our products. Our resellers are contractually required to comply with sanctions, applicable laws, and regulations.

Internal Programs

At DigiCert, we strongly believe everyone has the right to dignity at work, and as such, we take all reports of misconduct seriously. We take appropriate action to remediate any issues that arise. We also actively encourage our people to share feedback on how we can continually improve their experiences, our processes, and our practices.

Our company-wide training program includes courses on ethics, harassment, and our Code of Conduct. All employees are required to complete regular trainings so everyone understands what is expected of a DigiCert employee.

In our commitment to providing a safe environment for our people, we operate with an open-door policy at all levels of the organization. Our people are encouraged to share concerns with their supervisor, our People Team, or our internal legal counsel.

We also recognize that there may be times when our people want to raise an issue confidentially and anonymously. As such, we utilize a third-party vendor for our ethics hotline. Anyone may anonymously report a matter they find troubling through our "Speak Up" program. This allows people to report concerns or suspected issues in confidence.

Environmental

Low Environmental Impact

As DigiCert creates mainly digital products, our upstream and downstream impacts are relatively low.

Area of Assessment	Notes
Physical Supply Chain	We do not need to use raw materials to create our products. Most of our products are created with computers and distributed worldwide in an instant. The products we do purchase and send out to customers are small hardware tokens that resemble a USB flash drive.
Shipping	As the tokens we mail out are small and lightweight, we don't have large shipping needs. Tokens are sent via FedEx and the U.S. Postal Service in small packaging.
Physical waste	DigiCert's primary source of physical waste is through our standard office operations and is recycled when possible.

Emissions Statement

The very essence of our products underpins our relatively low environmental impact. Accordingly, most of our emissions are through regular office operations and equipment, which we recycle when no longer needed. We are actively pursuing methods to decrease our carbon footprint.

To calculate emissions for FY25, we have partnered with a reputable carbon accounting platform that enables us to more accurately calculate our Scope 1, 2, and 3 emissions.

Our Environmental Impact Policies

Hybrid Work

- We have implemented a hybrid work model within DigiCert where we have two days per week in-person at each employee's local office, and the rest of the week is remote. Emissions are reduced as we are not contributing to the daily commutes of our employees. This is especially valuable as some of our offices, such as Lehi, Utah, are in areas with air quality concerns. Remote workdays allow us to support local governmental initiatives to decrease the number of vehicles on the roads and improve air quality.

Office Efficiencies

- We strive to recycle office materials such as paper and packaging whenever allowable. For sensitive documents, we use a qualified partner for shredding and recycling.

- To consume less electricity, we use LED lighting in most of our offices. We utilize timers and motion sensors to turn off lights when not in use.

- We use typical office machines such as computers, printers, and telephones. When devices lose their functionality, we employ a qualified company to properly recycle and/or dispose of electronic waste.

Travel

- We ask employees to limit travel to necessary trips only.

- DigiCert's policy is for employees to book airline travel in economy class. We are aware that first class airfare has a higher carbon footprint than economy class airfare. By requiring our employees to fly economy class, we not only decrease emissions, but we are also more fiscally responsible.

- When traveling for work, we encourage employees to travel together to decrease the number of vehicles and use less fuel.

- DigiCert subsidizes and encourages employees to use public transportation for travel to and from work. Where possible, we supply public transportation passes for employees who opt to use public transportation instead of driving to the office to decrease emissions in the commute.

Communication

- We use email and electronic communication internally as well as with customers whenever possible. We use paper only when necessary, opting to use digital records and messaging instead.

- We also request that our partners and customers utilize digital signatures and digital document copies.

- Since implementing e-signing solutions, we have saved over 155,977 pages of paper.

- DigiCert has saved the following in FY25 by utilizing e-signing solutions:

E-Signature Environmental Savings in FY25	
Pounds of carbon emissions reduced	7,041
Gallons of water conserved	8,833
Pounds of wood saved	2,999
Pounds of waste eliminated	487
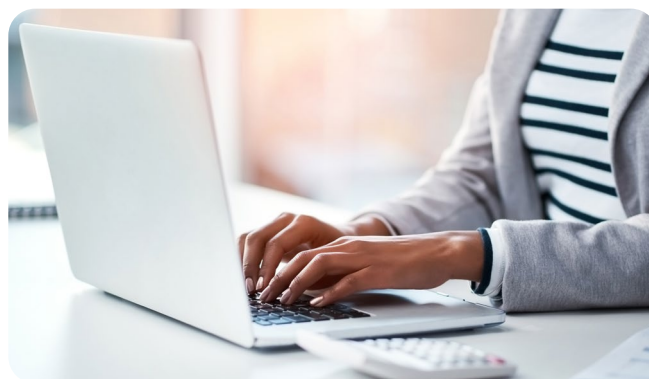
Carbon Neutral Goal

DigiCert is committed to achieving carbon neutrality by 2030. We are cognizant of the urgent need to address climate change and are dedicated to reducing our carbon emissions through varied actions and interim targets.

We publish our emissions data annually to promote transparency in what we produce as a company. Through measuring our electricity consumption, we used a combination of actual utility usage and square footage estimates as available. We noted that at DigiCert, where we had the actual energy consumption data, it was lower than the recommended square footage estimates. We attributed this to our energy-saving efforts with lights on timers, LED bulbs, and a hybrid work model.

We have committed to the Science Based Targets initiative (SBTi) and are developing a comprehensive decarbonization roadmap in collaboration with experienced sustainability professionals. This roadmap will outline near- and long-term actions to reduce greenhouse gas emissions in line with SBTi-approved pathways, ensuring our climate strategy is grounded in science, accountability, and best practices. Through this work, we are embedding emissions reduction into our operational planning and positioning the company to make measurable progress toward its climate goals.

By the end of FY27, we will establish a program that will include reductions of our current carbon emissions. Our employees will be educated and encouraged to reduce where possible. As we reduce, we want to take advantage of all available pathways to offset and remove carbon emissions. We hope to reduce, offset, and remove carbon simultaneously as we achieve carbon neutrality.

GHG Emissions	
Scope 1	32.39 tCO$_2$e
Scope 2 Location-Based	1,218.90 tCO$_2$e
Scope 2 Market-Based	2,217.70 tCO$_2$e
Scope 3	11,029.59 tCO$_2$e
Total Emissions	13,279.68 tCO$_2$e

About This Report

Reporting Year

This report covers our fiscal year of 2025, comprising February 1, 2024, to January 31, 2025. The information within this report was collated in July of 2025 and leadership was updated in December of 2025. Those entities marked with an asterisk have since been closed.

Scope

Entities included in this FY2025 report are:

- Aerial Blocker Corp.*
- Aerial Security Intermediate, LLC*
- DigiCert Australia Holdings Pty. Ltd.
- DigiCert Australia Pty. Ltd.
- DigiCert Bermuda Holding Ltd.
- DigiCert Bermuda Limited
- DigiCert Canada Limited
- DigiCert Deutschland GmbH
- DigiCert Europe Belgium BV
- DigiCert Europe Deutschland GmbH
- DigiCert Europe Netherlands B.V.
- DigiCert Europe Spain, S.L.
- DigiCert Ireland Limited
- DigiCert Ireland Limited Korea Branch
- DigiCert Ireland Limited Singapore Branch
- DigiCert Ireland Limited, Hong Kong Branch
- DigiCert Ireland Limited, Spain PE
- DigiCert Japan G.K.
- DigiCert Japan Holding G.K.
- DigiCert Security India Private Limited
- DigiCert South Africa Proprietary Limited
- DigiCert Sweden AB
- DigiCert Switzerland AG
- DigiCert UK Limited
- DigiCert Website Security Technology Co., Ltd
- DigiCert, Inc.
- ERP Services, Inc.*
- PerfOps sp. z.o.o
- QuoVadis Services Limited
- Rapid Web Services LLC
- Envers Group SIA
- Tiggee, LLC
- UltraDNS Corporation*
- Vercara, LLC*
- Vercara (UK) Limited
- Vercara Network Technology (Beijing) Co. Ltd.
- Web Security Solutions LLC

Any questions regarding this report may be sent to legal@digicert.com

About DigiCert

DigiCert is a global leader in intelligent trust. We protect the digital world by ensuring the security, privacy, and authenticity of every interaction. Our AI-powered DigiCert ONE platform unifies PKI, DNS, and certificate lifecycle management, to secure infrastructure, software, devices, messages, AI content and agents. Learn why more than 100,000 organizations, including 90% of the Fortune 500, choose DigiCert to stop today's threats and prepare for a quantum-safe future at www.digicert.com.