## DIGICERT® CERTIFICATION PROGRAM

# DigiCert Technical Certifications CertCentral® Professional Training Guide

#### Introduction

This training guide is designed to help you prepare for the **DigiCert Technical Certification: CertCentral® Professional** assessment exam. The exam will consist of 50 multiple-choice questions with a maximum time allowed of 1 hour.

The intended audience for this assessment is anybody who works with the DigiCert CertCentral® certificate management platform in a technical role (technical support, SSL/TLS administrator, etc).

#### Objectives

Before attempting the **DigiCert Technical Certification: CertCentral® Professional** assessment exam, you should be able to do the following:

- List and compare the SSL/TLS and Code Signing certificate products available in DigiCert CertCentral Enterprise
- Describe the Business SSL certificate entitlements, e.g. CT log monitoring, malware scanning
- Describe certificate profile options available in DigiCert CertCentral e.g. HTTP Signed Exchange
- Describe the policies and methods used by DigiCert for domain and organisation validation
- List and compare the user roles in DigiCert CertCentral

- Demonstrate the management of orders, certificates, organisations and domains in DigiCert CertCentral
- Explain and demonstrate the user access/authentication control methods in DigiCert CertCentral, e.g. SAML, 2FA
- Explain and demonstrate the use of subaccounts and divisions in DigiCert CertCentral
- Describe the reporting options available in DigiCert CertCentral
- Describe and demonstrate guest access options in CertCentral: Guest URL & Guest Access feature

### Training Guide

Before attempting a certification assessment, you should review the objectives above.

If you believe that you are already able to meet all the objectives listed, you are welcome to schedule an assessment. However, if there are any objectives listed where you may need additional preparation, you should plan to research these topics in detail prior to scheduling an assessment.

Below you will find links for e-learning, downloads and relevant websites. Please note – these resources are just a starting point! It is strongly recommended that you do further research in order to

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be fully prepared for an assessment on all the objectives. This could include research on the internet (e.g. Wikipedia) and/or hands-on experience using DigiCert CertCentral®.

In addition to the self-directed learning options described above, it may be possible to attend a DigiCert instructor-based workshop which will give in-depth information on many of the assessment objectives. Please contact your DigiCert account manager if you would like to find out more.

### Recommended Self-paced Training

| Training Videos Training Videos   | https://vimeo.com/showcase/8411285<br>https://m.youtube.com/user/digicertssl |
|---|--|
| <ul> <li>Managing SSL/TLS Certificates with<br/>CertCentral (1:10)</li> </ul>   | interpoly / introduction in disciplination                                   |
| <ul> <li>Managing Accounts and Subaccounts in<br/>CertCentral (0:49)</li> </ul> |  |
| <ul> <li>Managing Account Settings in<br/>CertCentral (0:30)</li> </ul>         |  |
| DigiCert CertCentral Professional Certification                                 | https://www.digicert.com/tls-ssl/tls-certification-                          |
| Study Guide   | program#Downloads  |
| CertCentral Documentation   | https://docs.digicert.com/   |
| Get Started   |  |
| <ul> <li>Manage Certificates</li> </ul>   |  |
| Certificate Tools   |  |
| Manage Account  |  |

#### Additional Resources

| CertCentral Account    | https://www.digicert.com/account/signup/ |
|------------------------|--|
| DigiCert Knowledgebase | https://knowledge.digicert.com/          |

