DigiCert Technical Certifications
CertCentral Training Guide

Introduction
This training guide is designed to help you prepare for the DigiCert Technical Certification: CertCentral Professional assessment exam. The exam will consist of 50 multiple-choice questions with a maximum time allowed of 1 hour.

The intended audience for this assessment is anybody who works with the DigiCert CertCentral certificate management platform in a technical role (technical support, SSL/TLS administrator, etc).

Objectives
Before attempting the DigiCert Technical Certification: CertCentral Professional assessment exam, you should be able to do the following:

- List and compare the SSL/TLS certificate products available in DigiCert CertCentral Enterprise
- Describe the Business SSL certificate entitlements, e.g. CT log monitoring, malware scanning
- Describe certificate profile options available in DigiCert CertCentral e.g. HTTP Signed Exchange
- Describe the policies and methods used by DigiCert for domain and organisation validation
- List and compare the user roles in DigiCert CertCentral
- Demonstrate the management of orders, certificates, organisations and domains in DigiCert CertCentral
- Explain and demonstrate the user access/authentication control methods in DigiCert CertCentral, e.g. SAML, 2FA
- Explain and demonstrate the use of subaccounts and divisions in DigiCert CertCentral
- Describe the reporting options available in DigiCert CertCentral
- Describe and demonstrate guest access options in CertCentral: Guest URL & Guest Access feature

Training Guide
Before attempting a certification assessment, you should review the objectives above.

If you believe that you are already able to meet all the objectives listed, you are welcome to schedule an assessment. However, if there are any objectives listed where you may need additional preparation, you should plan to research these topics in detail prior to scheduling an assessment.

Below you will find links for e-learning, downloads and relevant websites. Please note – these resources are just a starting point! It is strongly recommended that you do further research in order to
be fully prepared for an assessment on all the objectives. This could include research on the internet (e.g. Wikipedia) and/or hands-on experience using DigiCert CertCentral.

In addition to the self-directed learning options described above, it may be possible to attend a DigiCert instructor-based workshop which will give in-depth information on many of the assessment objectives. Please contact your DigiCert account manager if you would like to find out more.

**Recommended Self-paced Training Content**

**Study Guide**

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**Software**

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**Online Resources**

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**E-learning (YouTube)**

- How to manage your entire certificate lifecycle in 60 seconds — or less
- How to automatically renew a certificate in 60 seconds — or less
- How to identify and fix a certificate issue in 60 seconds — or less
- How to renew an expiring certificate in DigiCert CertCentral in under 60 seconds
- How to request a status in DigiCert CertCentral in under 60 seconds
- How to approve a certificate request in DigiCert CertCentral in under 60 seconds
- How to add a new user in DigiCert CertCentral in under 60 seconds

Documentation available in multiple languages