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Jive Case Study



CASE STUDY

Jive Chooses DigiCert for Easy SSL Management Tools

Jive, a leading provider of enterprise communications software, is responsible for securing confidential information for thousands of companies. Security is a top priority for them and this affects the solutions they choose to use every day.



Executive Summary

Company name: DigiCert

Company web: jivesoftware.com

Industry: Software

Region: Global

DigiCert solution:

- Management Platform Full Suite of SSL Products Dedicated Account Representative

"One thing I really like is that DigiCert's interface is really easy to use. There's nothing complicated about it."

- Peter Lam, IT Infrastructure Manager



The Challenge

When you're dealing with hundreds of SSL certificates, management can become a time-consuming task. Before using DigiCert, Jive had difficulty organizing their certificates in a way that worked best for their team and had a hard time finding the best tools to ease administrative burden.

The Solution

DigiCert gave Jive an easy-to-use management portal and delivered simplified certificate processes. Peter Lam, IT Infrastructure Manager at Jive Software, found that DigiCert offers more management tools than any other Certificate Authority.

"One thing I really like is that DigiCert's interface is really easy to use," he said. It's straightforward; it's clean. There's nothing complicated about it."

Not only is the platform simple to use, but Lam boasts about his experiences with his account rep, who helped him organize his certificates in different divisions and subdivisions. "Our account rep rocks—he helped me solve one of the biggest problems I've ever had to tackle."

The Results

After years of using DigiCert, Jive Software isn't looking to make any changes as far as their certificate vendor goes. By building a simple and straightforward platform, accompanied by top-rated customer service, DigiCert is continuing to raise the standard for Certificate Authorities worldwide.

To learn more call 1.855.800.3444
or email sales@digicert.com.

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